



Policy for cookie files usage in:

- DHL24 Application available at www.dhl24h.com.pl
- DHL Service Point webpage available at www.dhlservicepoint.3e.pl/
- Webpage available at WWW.przesylkidhl.pl
- Webpage available at www.dhl.com.pl/kalkulatorodleglosci
- Webpage available at www.dhl.com.pl/reklamacjefaktur
- Webpage available at www.dhl.com.pl/ePowiadomienie
- Webpage available at www.dhl.com.pl/duplikatyfaktur
- Webpage available at www.dhl.com.pl/sledzenieprzesylkikrajowej

DHL Express (Poland) Ltd. located in Warsaw (02-823) in Osmańska 2 st. kindly informs that present document is aimed to notify the Users of the above mentioned Services of the cookie files use in these Services as required by the regulations of the Telecommunication Law dated July 16., 2004 (Dz.U. Nr 171, poz.1800 including changes), as has been valid since March 22, 2013.

Storage or access to cookie files do not produce any changes in configuration or settings of the user's terminal device or any computer software set up in it.

Cookie files are small text files that are saved in a user computer or a mobile device while using the Internet services. These files facilitate many website functions or confirm that the user has looked at particular webpage content.

1. www.dhl24.com.pl.

The following cookie files are used in the service websites and web pages:

Name	Expire date	Purpose	Can it be deactivated?
SID	At the end of the session	The file keeps an ID for a current session between the server on which the website is installed and the User's device used to communicate between the server and the website.	Yes (not recommended)
_utma	After two years	The Company activates these files due to the use of Google Analytics tools	Yes
_utmb	After 30 minutes		
_utmc	At the end of the session		



Name	Expire date	Purpose	Can it be deactivated?
_utmz	After 6 months	provided by Google, Inc. The files enable our Company to analyze how our Users apply the Service. These files help keep such information as a current visit's initial moment or whether a user has already visited the website, or to trace the website a User has come from. The files allow collection of anonymous information and pass trend data without clients' identification. In order to remove these files you need to modify your browser settings.	
dhl_sap	After one month	The file is created for those Users who have started an account in our service. It saves the information whether a User is a customer with a launched SAP number. With this information, the application customizes website content regardless of the User login.	Yes
CSCookieInfo	Does not expire	With this file, the application saves the User's consent on the cookie use policy so it blocks presentation of the policy notification in each newly opened service web page.	Yes

2. www.dhlservicepoint.3e.pl/

The following cookie files are used in the service websites and web pages:

Deutsche Post DHL
The Mail & Logistics Group

DHL Express (Poland) Sp. z o.o.
Biuro Główne
ul. Osmańska 2
02-823 Warszawa
Tel. +48 22 565 00 00

Contact Center
Tel. +48 42 6 345 345
Fax +48 42 6 626 700
www.dhl.com.pl

Sąd Rejonowy dla m. st. Warszawy
KRS 47237
NIP 527-00-22-391
REGON 012005407
kapitał zakł. 21.892 500,00 PLN



Name	Expire date	Purpose	Can it be deactivated?
_utma	After two years	The Company activates these files due to the use of Google Analytics tools provided by Google, Inc. The files enable our Company to analyze how our Users apply the Service. These files help keep such information as a current visit's initial moment or whether a user has already visited the website, or to trace the website a User has come from. The files allow collection of anonymous information and pass trend data without clients' identification. In order to remove these files you need to modify your browser settings. The files are installed from another domain owed by the Company, i.e. from .dhl.info.pl	Yes
_utmb	After 30 minutes		
_utmc	At the end of the session		
_utmv	Does not expire		
_utmz	After 6 months		
SID	At the end of the session	The file keeps an ID for a current session between the server on which the website is installed and the User's device used to communicate between the server and the website.	Yes
Language	At the end of the session	The file saves language selection settings during User's first entry. In case of a website overload, the server on which the webpage is installed, reads the language information from the cookie file and displays the website in the selected language.	Yes

3. www.dhlpakiety.pl (WWW.przesylkidhl.pl)



The following cookie files are used in the service websites and web pages:

Name	Expire date	Purpose	Can it be deactivated?
_utma	After two years	The Company activates these files due to the use of Google Analytics tools provided by Google, Inc. The files enable our Company to analyze how our Users apply the Service. These files help keep such information as a current visit's initial moment or whether a user has already visited the website, or to trace the website a User has come from. The files allow collection of anonymous information and pass trend data without clients' identification. In order to remove these files you need to modify your browser settings.	Yes
_utmb	After 30 minutes		
_utmc	At the end of the session		
_utmz	After 6 months		

4. www.dhlstudent.pl (WWW.przesylkidhl.pl)

The following cookie files are used in the service websites and web pages:

Name	Expire date	Purpose	Can it be deactivated?
_utma	After two years	The Company activates these files due to use of Google Analytics tools provided by Google, Inc. The files enable our Company to analyze how the Users apply our Service. These files help keep such information as current visit initial moment or whether a user has already visited the website, or to trace the website user has come from. The files allow collection of anonymous information and pass trend data without clients' identification. In	Yes
_utmb	After 30 minutes		
_utmc	At the end of the session		
_utmv	Does not expire		
_utmz	After 6 months		



Name	Expire date	Purpose	Can it be deactivated?
		order to remove these files you need to modify your browser settings. The files are installed from another domain owed by the Company, i.e. from .dhl.info.pl	

5. <http://www.dhl.com.pl/sledzenieprzesylkikrajowej>

Name	Expire date	Purpose	Can it be deactivated?
lang	After 10 years	The file defines a language for website interface. You can modify user's language at any time. During your next visit the website will open with the saved language settings.	Yes, but in case the cookie is disabled, you will have to use Polish interface.
cookiePolicy	After 10 years	The file defines whether a User accepts the fact that this website is using cookies.	Yes, but in case the cookie is deactivated, while entering the site, a User is asked each time to accept the cookie use on the page.
_utma	After two years	The Company activates these files due to the use of Google Analytics tools provided by Google, Inc. The files enable our Company to analyze how our Users apply the Service. These files help keep such information as a current visit's initial moment or whether a user has already visited the website, or to trace the website a User has come from. The files allow collection of anonymous information and pass trend data without clients' identification. In order to remove these files you need to modify your browser settings.	Yes
_utmb	After 30 minutes		
_utmc	At the end of the session		
_utmz	After 6 months		

1. <http://www.dhl.com.pl/duplikatyfaktur>



Name	Expire date	Purpose	Can it be deactivated?
lang	After 10 years	The file defines a language for website interface. You can modify user's language at any time. During your next visit the website will open with the saved language settings.	Yes, but in case the cookie is disabled, you will have to use Polish interface.
cookiePolicy	After 10 years	The file defines whether a User accepts the fact that this website is using cookies.	Yes, but in case the cookie is deactivated, while entering the site, a User is asked each time to accept the cookie use on the page.
_utma	After two years	The Company activates these files due to the use of Google Analytics tools provided by Google, Inc. The files enable our Company to analyze how our Users apply the Service. These files help keep such information as a current visit's initial moment or whether a user has already visited the website, or to trace the website a User has come from. The files allow collection of anonymous information and pass trend data without clients' identification. In order to remove these files you need to modify your browser settings.	Yes
_utmb	After 30 minutes		
_utmc	At the end of the session		
_utmz	After 6 months		

2. <http://www.dhl.com.pl/ePowiadomienie>

Name	Expire date	Purpose	Can it be deactivated?
lang	After 10 years	The file defines a language for website interface. You can modify user's language at any time. During your next visit the website will open with the saved language settings.	Yes, but in case the cookie is disabled, you will have to use Polish interface.
cookiePolicy	After 10 years	The file defines whether a User accepts the fact that	Yes, but in case the cookie is deactivated, while



Name	Expire date	Purpose	Can it be deactivated?
		this website is using cookies.	entering the site, a User is asked each time to accept the cookie use on the page.
_utma	After two years	The Company activates these files due to the use of Google Analytics tools provided by Google, Inc. The files enable our Company to analyze how our Users apply the Service. These files help keep such information as a current visit's initial moment or whether a user has already visited the website, or to trace the website a User has come from. The files allow collection of anonymous information and pass trend data without clients' identification. In order to remove these files you need to modify your browser settings.	Yes
_utmb	After 30 minutes		
_utmc	At the end of the session		
_utmz	After 6 months		

3. <http://www.dhl.com.pl/reklamacjefaktur>

Name	Expire date	Purpose	Can it be deactivated?
lang	After 10 years	The file defines a language for website interface. You can modify user's language at any time. During your next visit the website will open with the saved language settings.	Yes, but in case the cookie is disabled, you will have to use Polish interface.
cookiePolicy	After 10 years	The file defines whether a User accepts the fact that this website is using cookies.	Yes, but in case the cookie is deactivated, while entering the site, a User is asked each time to accept the cookie use on the page.
_utma	After two years	The Company activates these files due to the use of Google Analytics tools provided by Google, Inc. The files enable our Company to analyze how our Users apply the	Yes
_utmb	After 30 minutes		
_utmc	At the end of the session		
_utmz	After 6 months		



Name	Expire date	Purpose	Can it be deactivated?
		Service. These files help keep such information as a current visit's initial moment or whether a user has already visited the website, or to trace the website a User has come from. The files allow collection of anonymous information and pass trend data without clients' identification. In order to remove these files you need to modify your browser settings.	

4. <http://www.dhl.com.pl/kalkulatorodleglosci>


Name	Expire date	Purpose	Can it be deactivated?
lang	After 10 years	The file defines a language for website interface. You can modify user's language at any time. During your next visit the website will open with the saved language settings.	Yes, but in case the cookie is disabled, you will have to use Polish interface.
cookiePolicy	After 10 years	The file defines whether a User accepts the fact that this website is using cookies.	Yes, but in case the cookie is deactivated, while entering the site, a User is asked each time to accept the cookie use on the page.
_utma	After two years	The Company activates these files due to the use of Google Analytics tools provided by Google, Inc. The files enable our Company to analyze how our Users apply the Service. These files help keep such information as a current visit's initial moment or whether a user has already visited the website, or to trace the website a User has come from. The files allow collection of anonymous information and pass trend	Yes
_utmb	After 30 minutes		
_utmc	At the end of the session		
_utmz	After 6 months		



Name	Expire date	Purpose	Can it be deactivated?
		data without clients' identification. In order to remove these files you need to modify your browser settings.	

The User of the above mentioned services can specify the conditions of the cookie files storage and access by the Internet browser settings. Below please find guidelines on how to proceed with several most common Internet browsers:

Google Chrome:

- Click the icon  on the tool bar
- Select "Settings"
- On the bottom of the page click "Show advanced settings ..."
- In "Privacy" section, click "Content settings..."
- To start use cookie files, in the "Cookies" section choose "Allow local data to be set (recommended)". In order to accept only your own cookies, select "Block third-party cookies and site data".
- To disable cookie files, in "Cookies" section choose "Block sites from setting any data" (we do not recommend it).
- There are numerous settings for the cookies allowance and blocking in the Google Chrome browser. Please find more information on the Google Chrome settings in the official [Google](http://www.google.com) website.

Microsoft Internet Explorer 6.0, 7.0, 8.0, 9.0:

- Click "Tools" in the upper side of your browser and select "Internet options"
- In "Internet options" window go to "Privacy" bookmark
- To activate cookies: Put the zipper on the medium level or lower
- To deactivate cookies: Put the zipper in the most upward position to block all cookies
- When changing the position of the zipper, you will see the information about cookie blocking and usage level
- There are numerous settings to enable and disable cookies in the Internet Explorer browser. Please find more information about the Internet browser settings by Microsoft for Windows 7 and Windows Vista.

Mozilla Firefox:

- Click the browser menu "Tools" and select "Options"
- Choose "Privacy" panel




- In “History” section and “Firefox will” line check from the menu list “Use customs settings for history”
- To activate cookies you need to select the options “Accept cookies from sites” together with “Accept third-party cookies”.
- To block cookies uncheck “Accept cookies from sites”.
- More information on these settings at Mozilla Foundation.

Opera:

- Click on the browser menu and select “Settings” and then “Preferences”
- In “Preferences” window choose “Advanced” bookmark
- On the left side of the menu select “Cookies”
- To enable cookies choose “Accept cookies” option
- To block cookies choose “Never accept cookies” option
- More information on the settings on official Opera Software website.

Safari:

- Click on settings icon , and select “Preferences”
- Choose “Privacy” panel
- To activate cookies in “Block cookie files” section check “Never” option
- To accept cookies only from the visited sites, select “From other subjects or advertisers”
- To deactivate cookies in “Block cookies” section choose “Always”
- More information on settings at the official Apple website.

Other browsers

Open “Help” in your browser or contact your browser’s producer.

How do I manage cookies in my mobile phone?

See the manual of my phone model.